

Bounce ProtectionSM Customer Overdraft Policy

An insufficient balance could result in several ways, such as (1) the payment of checks, electronic funds transfers or other withdrawal requests; (2) payments authorized by you; (3) the return of unpaid items deposited by you; (4) the imposition of bank service charges; or (5) the deposit of items which, according to the bank's Funds Availability Policy, are treated as not yet available or finally paid. We are not obligated to pay any item presented for payment if your account does not contain sufficient funds. However, if you maintain your account in good standing (defined as making regular deposits and bringing your account to a positive balance at least once every 30 days) and there are no legal orders outstanding, we may approve your reasonable overdrafts as a non-contractual courtesy. You may opt out of the privilege at any time, but you are responsible for any overdrawn balances at the time of opting out. Normally, we will not approve an overdraft for you in excess of the predetermined amount assigned to your account type. So as not to exceed your limit, you should note that the amount of the overdraft **plus** the bank's standard NSF fee (per item) will be deducted from the overdraft limit. We may refuse to pay an overdraft for you at any time, even though we may have previously paid overdrafts for you. You will be notified by mail of any non-sufficient funds items paid or returned that you may have; however, we have no obligation to notify you before we pay or return any item. The amount of any overdraft plus our non-sufficient funds handling fee charge(s) that you owe us shall be due and payable upon demand. If there is an overdraft paid by us on an account with more than one (1) owner on the signature card, each owner and agent, if applicable, drawing/presenting the item creating the overdraft, shall be jointly and severally liable for such overdraft plus our non-sufficient funds handling fee charge(s).

Bounce ProtectionSM should not be viewed as an encouragement to overdraw your account. As always, we encourage you to manage your finances responsibly. In the event you would like to have this service removed from your account, you can do so by calling (800) 442-6666.

You should note that your Bounce ProtectionSM limit will not be reflected in your balance provided at the ATM or through Internet Banking or Touch Tone Teller.

LIMITATIONS: Bounce ProtectionSM is a non-contractual courtesy which is available to individually/jointly owned accounts in good standing for personal or household use. The Berlin City Bank reserves the right to limit participation to one account per household and to discontinue this service without prior notice.



Normal overdraft fees apply.

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The Berlin City Bank

BERLIN
9 Main Street

GORHAM
260 Main Street
Shaw's Supermarket

LITTLETON
76 Main Street

NORTH CONWAY
3278 White Mountain Highway
Shaw's Supermarket
Northway Plaza

CONWAY
34 West Main Street

WEST OSS�PEE
Route 16 & 25

GROVETON
2 State Street

Touch Tone Teller: 1-888-568-6310

Web Site/Internet Banking: www.berlincitybank.com

Bounce ProtectionSM



A Special
Overdraft Privilege
for Checking



THE BERLIN CITY BANK
We Haven't Forgotten What Counts.

1-800-442-6666

Partner in Northway Financial Inc.

Member FDIC

Equal Housing Lender

02/04



THE BERLIN CITY BANK
We Haven't Forgotten What Counts.

Having a check returned due to insufficient funds can be a costly and humiliating experience. That's why we provide "Bounce ProtectionSM," a special overdraft privilege for The Berlin City Bank's checking customers.

Bounce ProtectionSM gives you an extra level of protection against unanticipated cash flow emergencies and account reconciliation errors.

At The Berlin City Bank, we do not encourage overdrafts. As always, we encourage you to manage your finances responsibly. The purpose of this privilege is to save you from the embarrassment, additional merchant fees or other problems that might result if a check is returned.

What is Bounce ProtectionSM?

Bounce ProtectionSM is an overdraft privilege limit that is automatically assigned to your account. There is no action required on your part. You do not have to sign anything.

How does Bounce ProtectionSM work?

As long as you maintain your account in good standing (defined as making regular deposits and bringing your account to a positive balance at least once every 30 days), The Berlin City Bank may honor overdrafts up to the Bounce ProtectionSM limit on your account.



What does my Bounce ProtectionSM cost?

There is no additional cost associated with this privilege unless you use it. However, you should keep in mind that you will be charged our NSF fee of \$25 for each item paid under the limit.

What is my Bounce ProtectionSM limit? If I have two checking accounts, can I get Bounce ProtectionSM on both?

Locate your account type below, and make note of the corresponding limit. If you have multiple accounts for your household, you may have a limit on all eligible accounts.

Free Checking.....	\$ 300
Basic Checking.....	\$ 300
Regular Checking.....	\$ 300
Personal NOW Account.....	\$ 750
Northway Advantage.....	\$ 1,000
Heritage Club Account.....	\$ 1,000
Super NOW Account.....	\$ 1,500
Business NOW Account.....	\$ 1,500
Heritage Club Plus.....	\$ 1,500
Northway Advantage Plus.....	\$ 1,500

How do I know when I use the overdraft limit? What if I go beyond my Bounce ProtectionSM limit?

You will receive an overdraft notice in the mail each time items are paid. Overdrafts above and beyond your established Bounce ProtectionSM limit may result in a check or checks being returned to the payee. The normal NSF fee will be charged per item and assessed to your account. So as not to exceed your limit if you use Bounce ProtectionSM, you should note that the amount of the overdraft **plus** our standard NSF fee of \$25 for each item will be deducted from your overdraft limit.

How quickly must I repay my Bounce ProtectionSM?

You should make every attempt to bring your account to a positive balance within 30 days. If you are not able to do so, you will receive a letter from The Berlin City Bank informing you of the situation and your options. If, after a period of time, your account has not been brought to a positive balance, we may suspend your overdraft privilege limit and take other steps to recover funds.

How soon can I use my Bounce ProtectionSM?

If you are a new active account holder, you may be able to use the overdraft privilege limit assigned to your account 30 days after the account is opened.

What are some of the ways I may have access to my Bounce ProtectionSM limit? Will my limit be reflected in the balance I receive?

The chart below is designed to make you aware of the different ways you can access your Bounce ProtectionSM limit and whether or not this limit will be reflected in the balance provided.

ACCESS POINTS	IS MY OVERDRAFT PRIVILEGE AVAILABLE?	DOES THE BALANCE PROVIDED REFLECT MY OVERDRAFT PRIVILEGE LIMIT?
Teller	Yes	No
Writing A Check	Yes	-NA-
Debit/Check Card	Yes	-NA-
ATM Withdrawal	Yes	No
ACH-Auto Debit	Yes	-NA-
Internet Banking	Yes	No
Touch Tone Teller	Yes	No

By keeping accurate records and knowing your balance, you can avoid mistakenly accessing your limit and incurring NSF fees. The best way to do this is to use your checkbook register to keep track of your deposits, written checks, withdrawals including service charges, ATM and check card transactions. Always reconcile your register with your monthly bank statement.

What if I do not want to have Bounce ProtectionSM on my checking account?

In the event you would like to have this service removed from your account, you may do so by calling (800) 442-6666. However, once this service is removed, you should keep in mind that if an item is presented for payment and there are not sufficient funds in your account, the item may be returned to the payee and our standard NSF fee of \$25 will be charged per item.